

4109 Alveston Drive
ATLANTA, GEORGIA 30331
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Da'Voris Cowell

SKILLS

Qualified developer with 4+ years experience in the following languages:

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- HTML - CSS - JavaScript - TypeScript - React -  
Node/Express - MongoDB - Firebase - REST - SQL - Git  
- Mocha - Jest - Netlify - Heroku - JSON -  
ServiceNow (CSM) - Salesforce (CRM) - Sales
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EXPERIENCE

Claim Academy, St. Louis, MS – *Mentor/Tech Exam Admin (JS)*

AUG 2020 – SEP 2021

- Give feedback and suggestions
- Make goals specific and realistic with target dates
- Monitor progress and adapt plans when necessary
- Do problem solving when issues/barriers arise
- Work together and think through strategies and options
- Monitor testing and exams for progress reporting.

Quotum Tech, Atlanta, GA – *ServiceNow Consultant*

OCT 2017 – JUN 2020

- Applied SQL, HTML, JS and CSS to the UI for customizations
- Used knowledge of XML and structural programming concepts for advanced problem-solving ability
- ITIL processes & ample experience using the ServiceNow platform
- Used my excellent communication and presentation skills to help with the organization and time management

EDUCATION

CLAIM ACADEMY – *FullStack JS Developer Certification*

OCT 2018 – APR 2021, **St. Louis, Missouri**

- Built a desirable portfolio & learned the full MERN stack
- Taught business ethics practices and values

GEORGIA SOUTHERN UNIVERSITY – *Information Technology*

AUG 2010 – MAY 2012, **Statesboro, Georgia**

WEST LAURENS HIGH SCHOOL – *Honor Graduate (Dual Seal)*